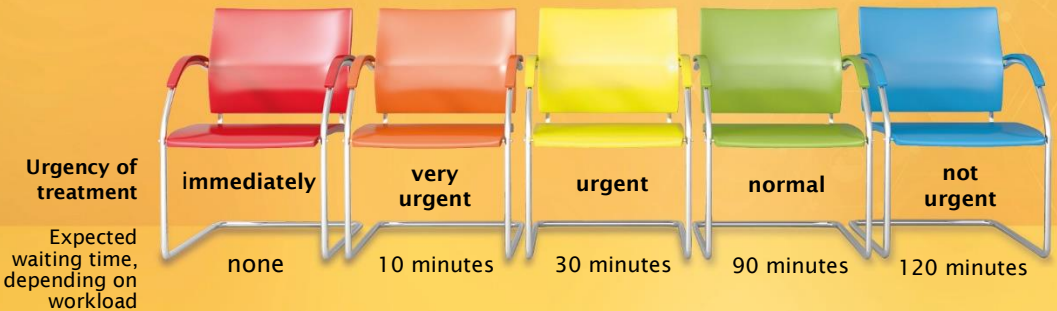


Nobody likes to wait.

There is a reason for that.



Your waiting time does not depend on when you arrive, but on the urgency of your treatment. When we make the initial assessment of your state of health, we follow the international standards.

Even though nobody likes to wait: Please remember that there are important reasons if another patient comes before you.

Thank you for your understanding!



**GESUND
WERDEN.**
Wo bin ich
richtig?

The waiting time depends on the urgency!



Treat immediately

Danger to life! Full concentration on the emergency care of the patient. If necessary, other treatments are interrupted.



No waiting time



Very urgent treatment

Critical! The treatment takes place as soon as possible. The patient is prioritized.



approx. 10 minutes of waiting time



Urgent treatment

There is no danger to life. A rapid treatment is necessary so that the condition does not worsen.



approx. 30 minutes of waiting time



Normal treatment

A need for treatment exists, but there is no immediate danger. We treat you as soon as a doctor is available.



Up to approx. 90 minutes of waiting time



Non-urgent treatment

The treatment could be provided by the family doctor. We treat you when the urgent patients are cared for.



Up to approx. 120 minutes of waiting time